

Maples Rehabilitation and Nursing Center, LLC

October 14, 2020

Dear Staff and Families,

Maples staff continues to show remarkable dedication in both their coordination of and their participation in the past 13 consecutive weeks of COVID-19 surveillance testing. Conducting testing of over 90% of staff each week is attestation to our staff's unwavering commitment to the health and well-being of our residents. We are supremely grateful for the continued loyalty and hard work exemplified by Maples staff.

Each week, we gather and report to the State in a timely manner all data produced by surveillance testing. However, on October 7th, the State Department of Public Health erroneously communicated that we were not in compliance with the state-required testing and reporting. The Maples promptly responded to this claim with proof of our dedicated adherence to state requirements.

On October 13th, the State Department of Public Health admitted that the error was due to an issue with the State's own data reporting system; the State clarified that the Maples remains in compliance with reporting requirements and is not at fault for the error. We assure our community that the Maples has been and continues to be committed to timely and accurate completion of State-mandated testing.

We would like to thank all our community for the continued patience, commitment, and support shown to our residents and staff throughout this public health crisis.

Cordially,

Jodi Pflum, NHA